



LOCAL TRUCK DEALER SCOOPS TOP SERVICE AWARD

Local MAN truck dealership, R&A Scott Auto Services in Gainsborough. The dealership, based on the Heapham Road Industrial Estate. has scooped the European truck manufacturer's prestigious Service Provider of the year award for the UK Northern Region.

The awards, presented in February, were held at MAN's newly opened Truck and Bus Forums in Munich – an event attended by Importers, Private Capital Dealers and Branches throughout the Northern European Region of Denmark, Iceland, Ireland, Norway, Sweden and the United Kingdom.

Geoff du Plessis MAN's Head of Region North said "this first formal meeting was a resounding success. It was as an opportunity to greet the whole team together, and to realise our objective to be the most reliable supplier of transport solutions worldwide"

R&A Scott was competing against 19 other top MAN dealers in the company's Northern Region, and is duly recognised as offering superlative service to its local transport company customers, in terms of its Sales, Service and Parts offerings.

Notes to Editors

From 7.5 to 44 tonnes and above, MAN Truck & Bus UK offers a full range of rigids, tippers, drawbars, multi-axles and tractors.

MAN TopUsed is MAN Truck & Bus UK's dedicated used truck division, and now has in place a nationwide network of MAN Top Used Regional Centres.

A full range of buses and coaches is also available through the MAN Truck & Bus UK Ltd. company.

MAN Truck & Bus UK and the Defence Procurement Agency are currently delivering of 7,500+ Support Vehicles for the British Armed Forces.

MAN Financial Services is MAN's dedicated finance division set up to control the company's contractual and financial methods of truck acquisition. More and more operators are looking to MAN Financial Services as a 'business partner'.

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The MAN Truck & Bus UK's Service Provider of the Year awards are designed to help the 66-strong MAN dealer network build into a more robust, customer oriented organisation. The Awards target four specific areas of its dealers' businesses; Customer Satisfaction, Quality of Service, Brand Representation and Retail Performance (Parts supply).

The annual awards programme covers all three of MAN's UK Centres: North, Midlands and South – with Regional Winners and Runners-Up being recognised for their individual efforts.

"It's brilliant," said Dealer Principal, Richard Scott, "I'm just so pleased for everyone at R&A Scott – and I really do mean *everyone*. We've worked extremely hard over the last 12 months, and everyone on-site has really raised the bar to help us win the Award. Our standing in the MAN dealer network," he said, "is evidence, if it were ever needed, that the standards set at R&A Scott are among the very best in the UK network, if not the industry. First in MAN's Northern region is a real achievement of which we should be, and are, very proud."

MAN Service Provider of the Year – Northern Region

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5th March, 2010